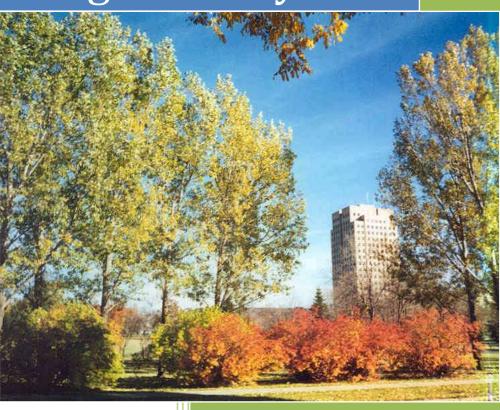
State of North Dakota
Office of Management & Budget
Risk Management Division

2008

## Training Management System



**USER'S GUIDE** 

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#### **OVERVIEW**

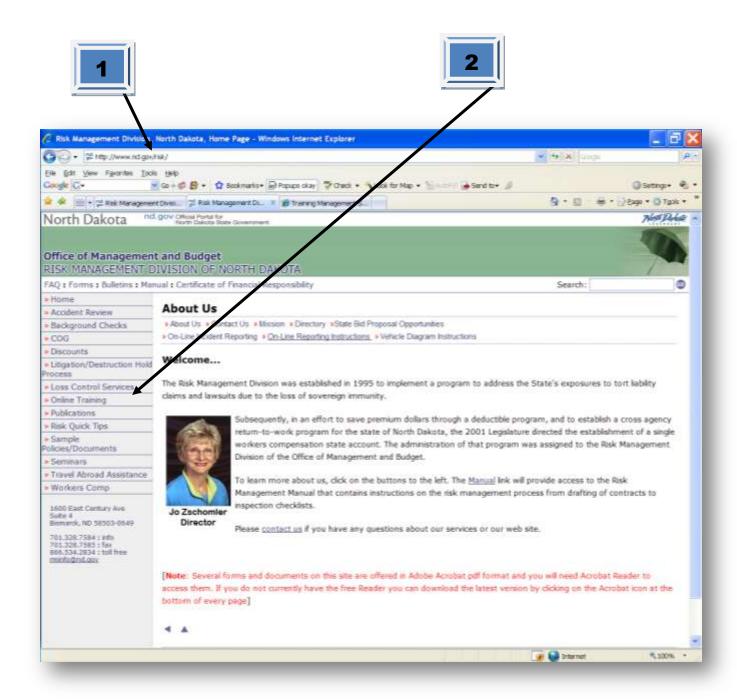
Risk Management's online training management system is a web based training solution for building and delivering education over the intranet to state employees. This system allows pre-selected state entity administrators to assign courses to individuals, departments, or to the entire state entity with just a few clicks of the mouse. An administrator is a person from a state entity who is responsible for the risk management and workers compensation training for their entity. The training management system will provide employees a list of courses that are required as predetermined by their state entity's administrator, as well as allow the user to select courses of their own. The trainee will be notified of the assigned course and course completion date through automatic e-mail. By using a standard web browser each user can deploy online start of selected training courses. Training courses are in a variety of downloadable document types (Power-Point, PDF, Video, Word, etc).

As trainees begin and complete assigned courses, their progress is automatically tracked in a training records database. This will allow the administrator to create and download training detail reports. The database will keep a three year history of completed courses.

The Risk Management Division will create and maintain the training programs and will notify state entity administrators when new training opportunities have been created.

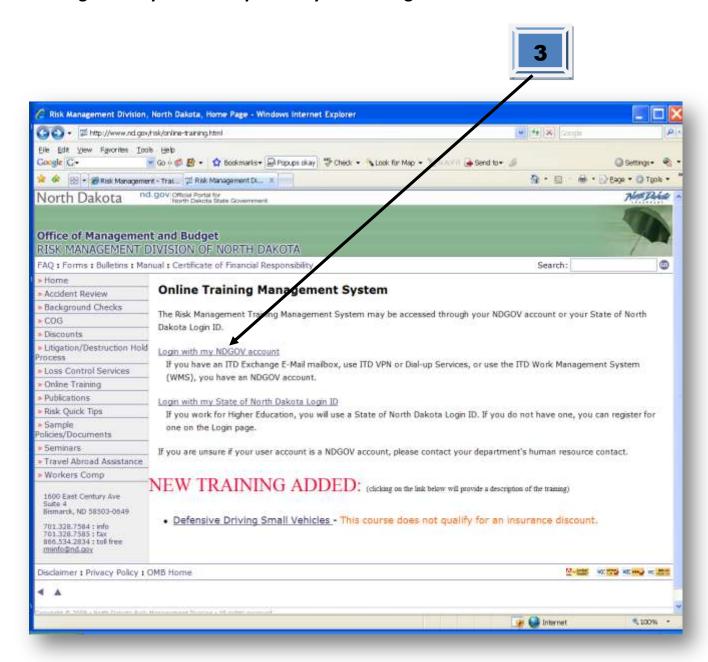
#### **User Instructions**

- 1. To access the online training system, go to the Risk Management Division web site at http://www.nd.gov/risk/.
- 2. Click on Online Training.

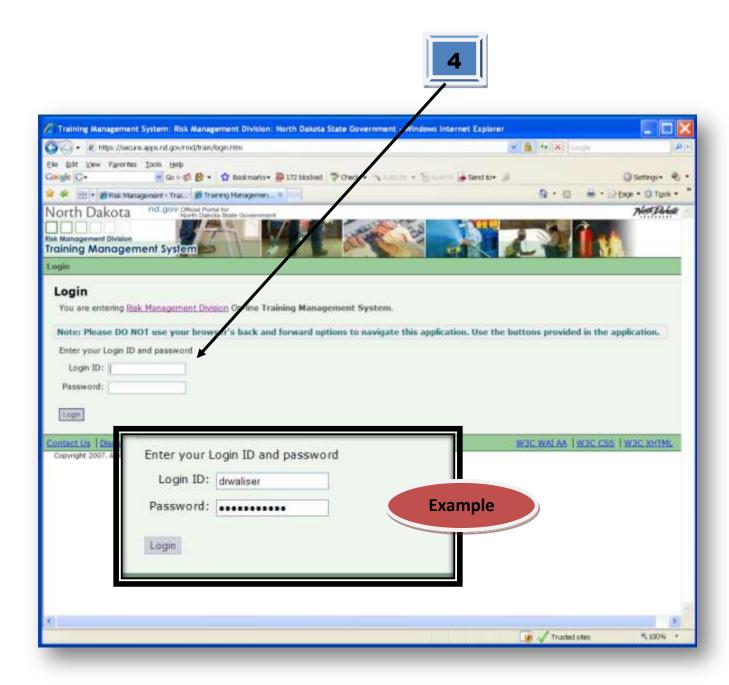


3. Click on Login with my NDGOV account. If you do not have an nd.gov account, you can access the system by using your North Dakota Login ID.

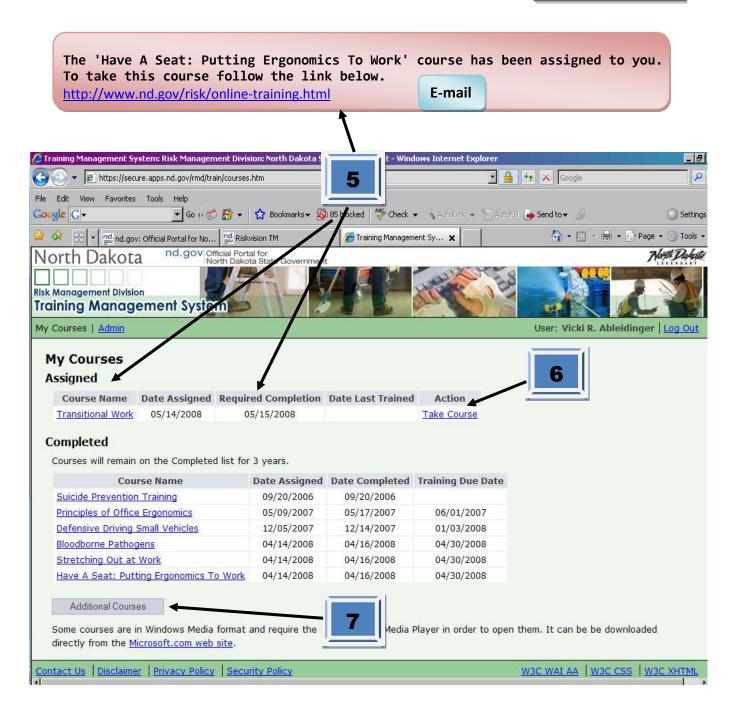
University system employees will have to register for a North Dakota Login ID since they do not have nd.gov accounts before they can access the training management system. They will only have to register once.



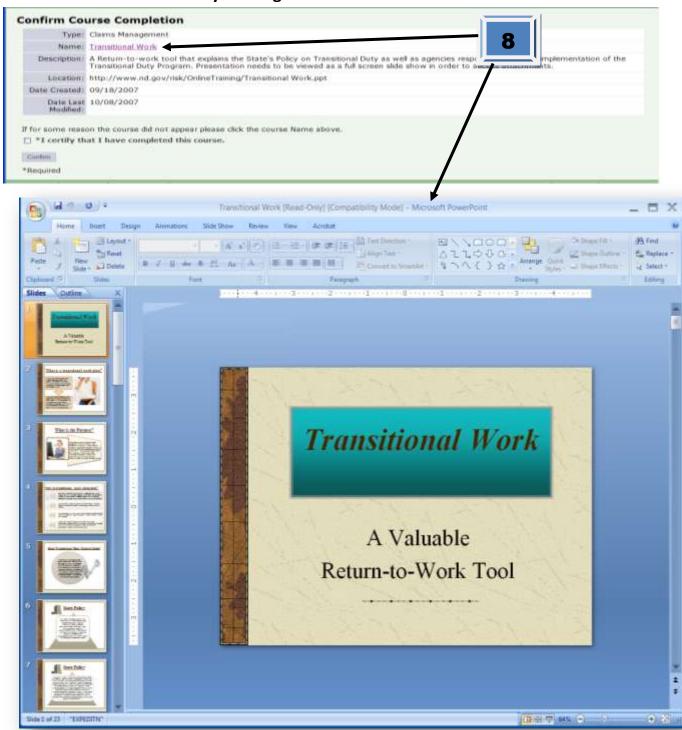
4. Login using the same Login ID and password that is used to access the state network. An example has been provided.



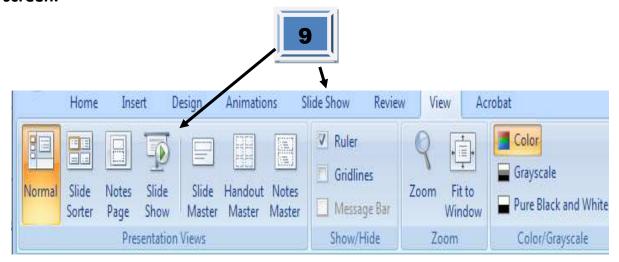
- 5. The trainee will be notified of the assigned course(s) and course completion date through automatic e-mail. The trainee can also Login and view any assigned courses. Training courses are in a variety of downloadable document types (Powerpoint, PDF, Video, Word etc.)
- 6. To open the course click on Take Course.
- 7. The trainee can also select courses of their own by clicking on Additional Courses.



8. Once the <u>take course</u> action button has been clicked the course will open. If for some reason the course does not appear, the Pop-up blocker may need to be deactivated. This is done by clicking on the course name.

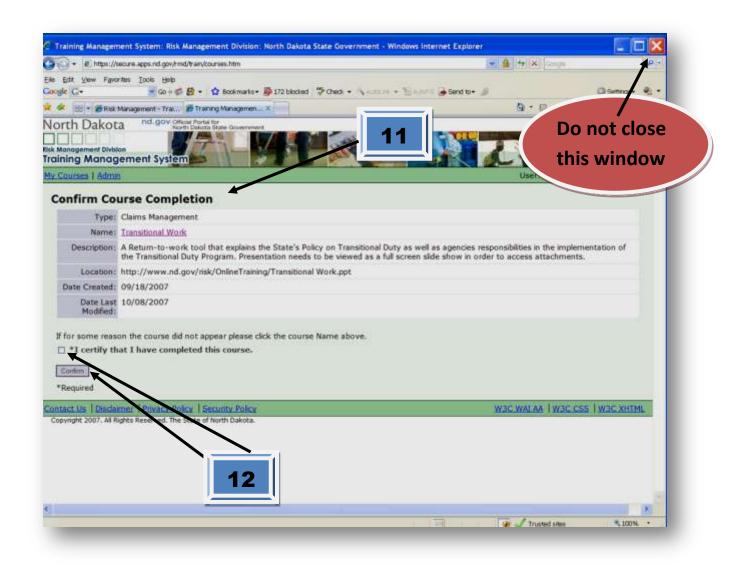


9. If the trainee is viewing a powerpoint, the presentation should be viewed in Slide Show format. Click on <u>Slide Show</u>. The powerpoint will open in a full screen version. Click with mouse anywhere on the presentation to advance to the next screen.

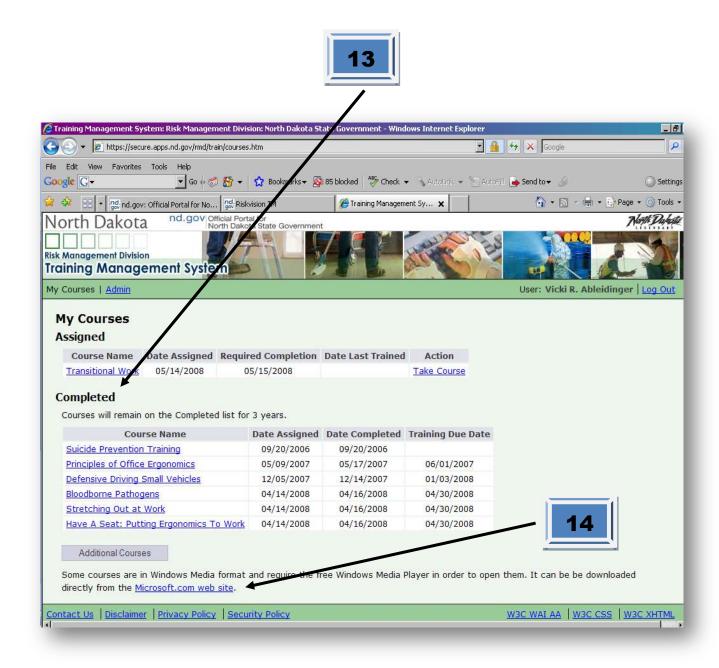




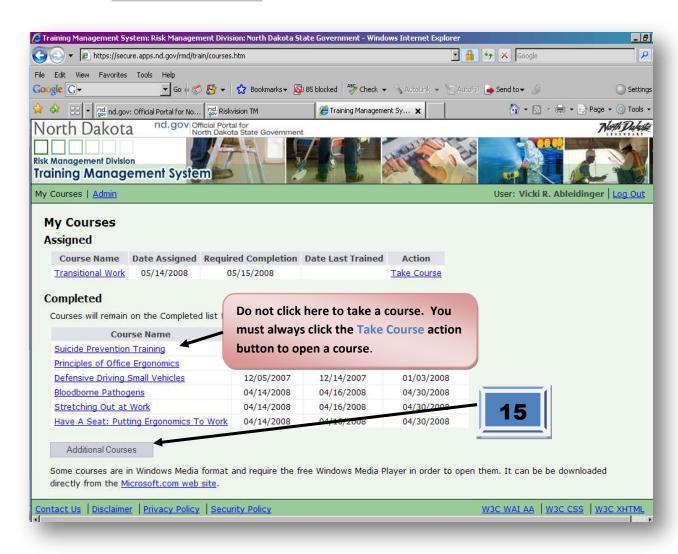
- 10. The training management system automatically tracks course completion in a training records database which allows the entity administrator to create and download training detail reports.
- 11. The "Confirm Course Completion" window will open when the trainee clicks on the <u>take course</u> action button. The window will remain open while the course is being completed.
- 12. Once the trainee completes the course they must return to the "Confirm Course Completion" window and click on the box that states, \*I certify that I have completed this course, Click on the confirm button.



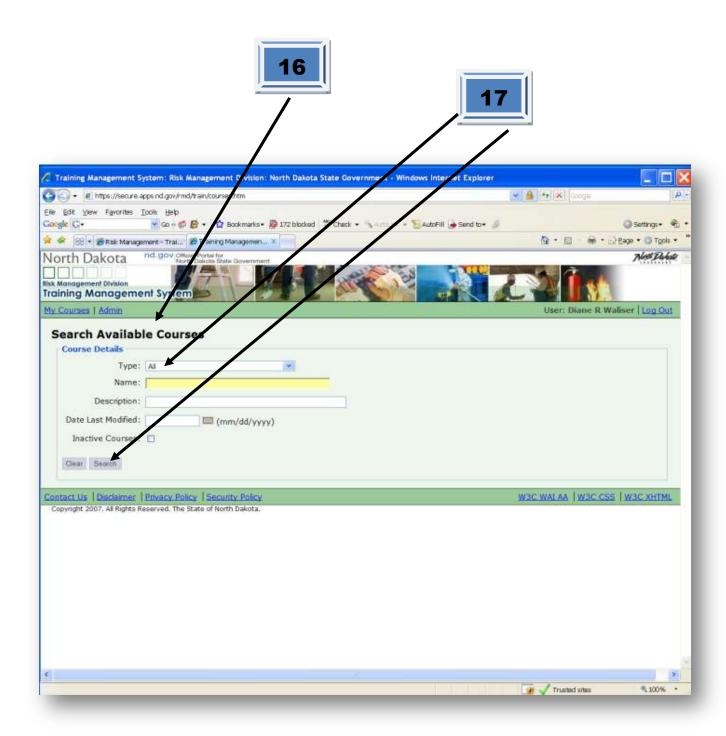
- 13. Once the trainee confirms course completion the course is automatically removed from "Assigned " to "Completed" courses list. Courses will remain on the completed list for 3 years.
- 14. Some courses are in Window Media format and require the free "Windows Media Player" in order to open the course. It can be downloaded by clicking on Mircrosoft.com web site.



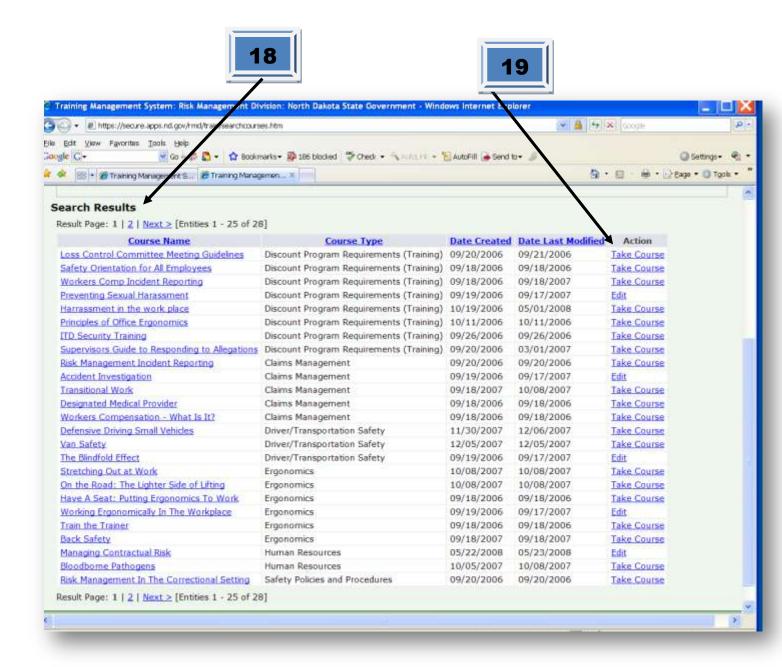
15. The training management system allows the user to select courses of their own by clicking the Additional Courses button.



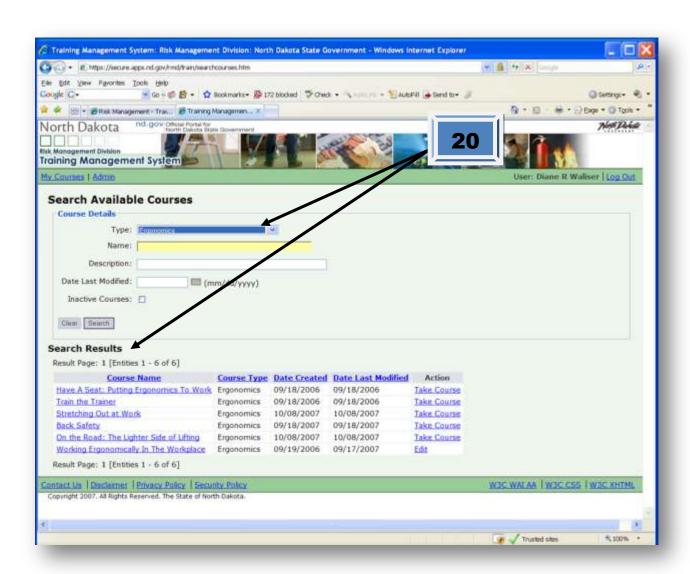
- 16. Once the user clicks on the Additional Courses button the "Search Available Courses" window will appear.
- 17. The user can search for all available courses online by finding the word "All" in the "Type" drop down box and clicking on the Search box.



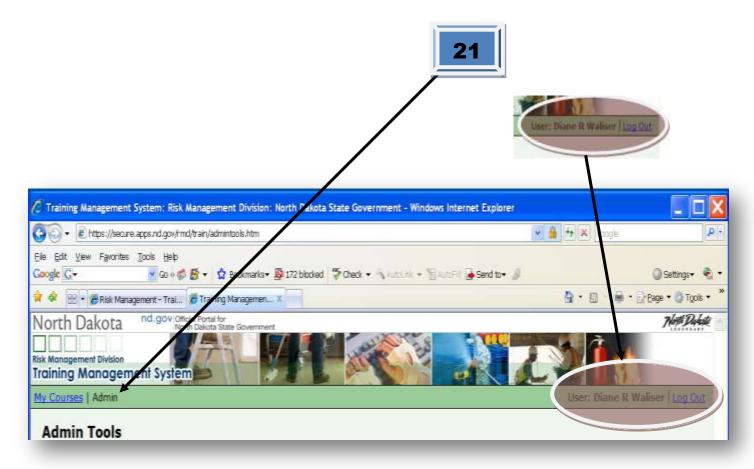
- 18. Once the user clicks the **Search** button the training management system will search for all available active courses on line.
- 19. To take the course the user would click on the action button "Take Course". The course will open. Once the course is completed and confirmed it will appear on the "Course Completion" window. If completion of the course is not confirmed, the course will appear under "My Courses/Assigned" until completion is confirmed or the course is removed from the assigned course list.



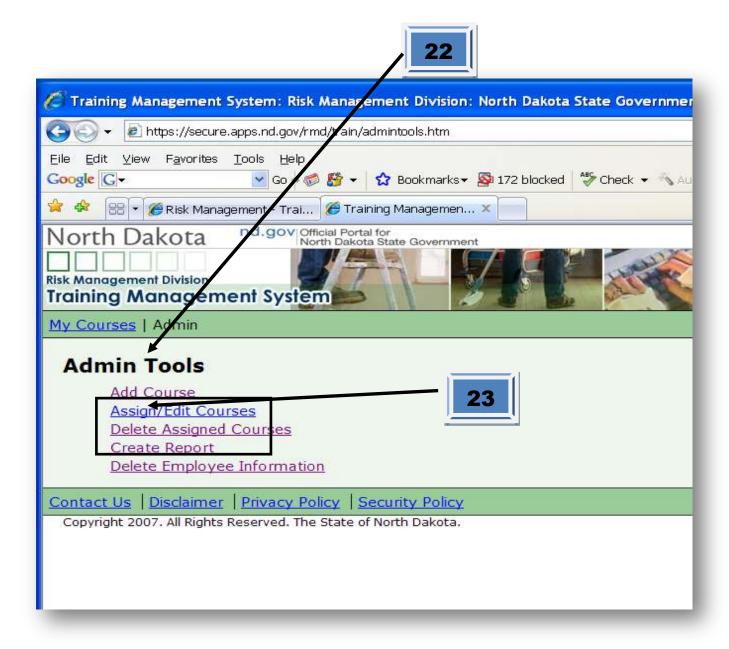
20. The user can also search for course by specific topic. The example below demonstrates a search for all courses related to "Ergonomics". The dropped down box in the "Type" field was set on "Ergonomics". After the Search button was clicked the training system searched for all available courses related to ergonomics. These courses were displayed under "Search Results". The user can also search by the "Name" of course, "Description" of course and the "Date Last Modified".



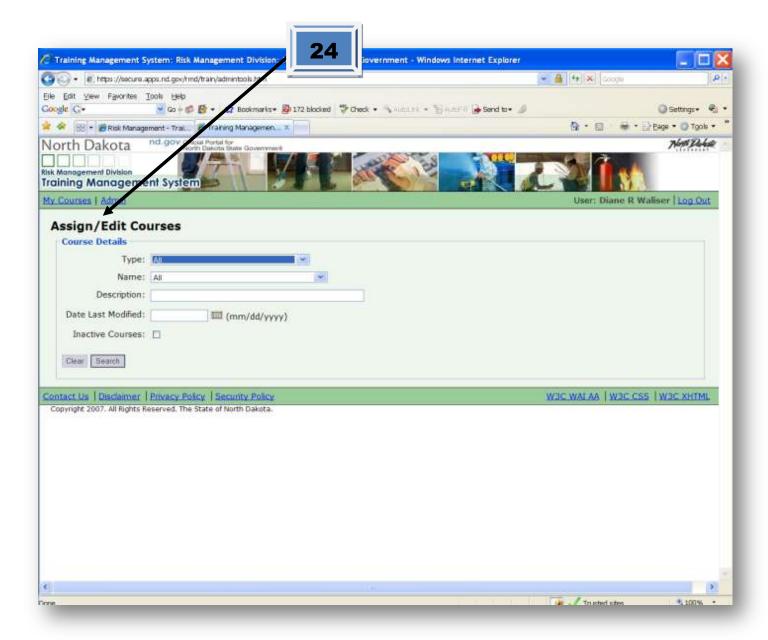
21. The system allows pre-selected agency administrators to assign courses to individuals, departments, or to the entire state entity with just a few clicks of the mouse. An administrator is a person from a state entity who is responsible for the risk management and workers compensation training for their entity. If you have been given administrator authority, you will note that on the same line that displays User: Name | Log Out | it will also say, "My Course | Admin". If the word "Admin" is not displayed, you do not have administrative authority. However, you will be able to review and take courses.



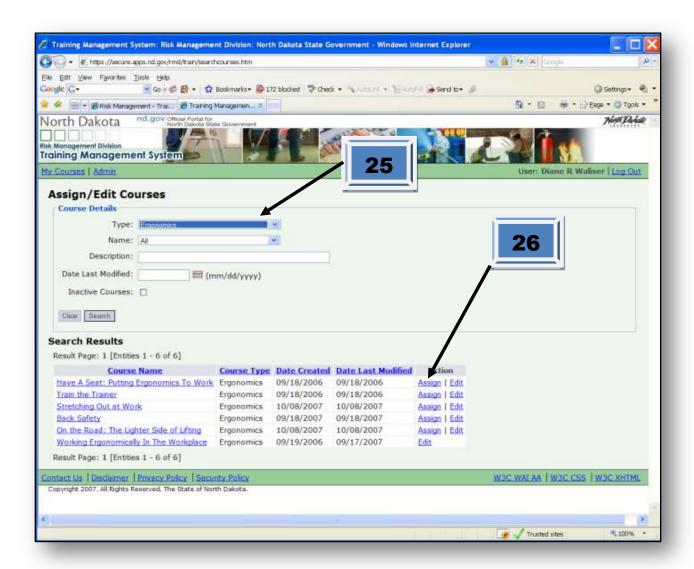
- 22. An administrator, will be able to <u>Assign Courses</u>, <u>Delete Assigned Courses</u> and <u>Create a Report</u> by accessing the "Admin Tools" list. You do not have the authority to <u>Add Courses</u>, <u>Edit Courses</u>, or <u>Delete Employee Information</u>. This authority is limited to the System Administrator.
- 23. To assign a course, an administrator would click on the "Assign Courses" topic under the "Admin Tools" List.



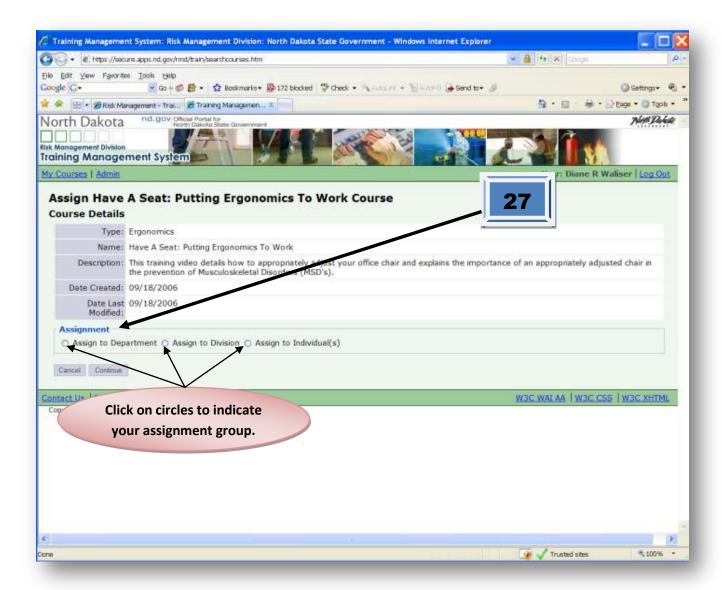
24. Once the administrator left clicks on the "Assign Courses" field, the following window will appear. This window allows the administrator to search for the course they wish to assign by "Type", "Name", "Description" and "Date Last Modified."



- 25. The example below demonstrates an administrators search for all courses related to Ergonomics. The dropped down box in the "Type" field was set on Ergonomics. After Search button was clicked the training system searched for all available courses pertaining to Ergonomics. These courses were displayed under "Search Results". The user can also search by the "Name" of course, "Description" of course and the "Date Last Modified".
- 26. Once the administrator locates the course under "Search Results" they want to assign, the <a href="Assign">Assign</a> action button on the right is clicked.



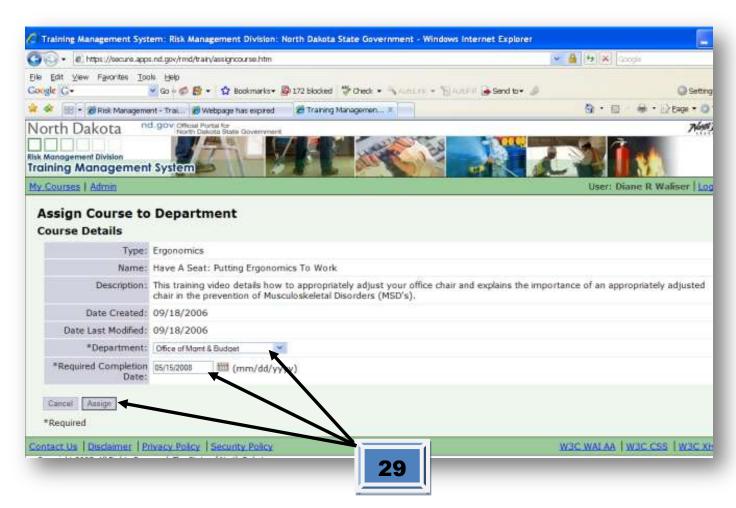
27. Clicking the assign button will take the administrator to the course assignment window. This feature allows the administrator to do a course assignment to an entire "Department", "Division" or "Individual" by clicking on the appropriate assignment field.



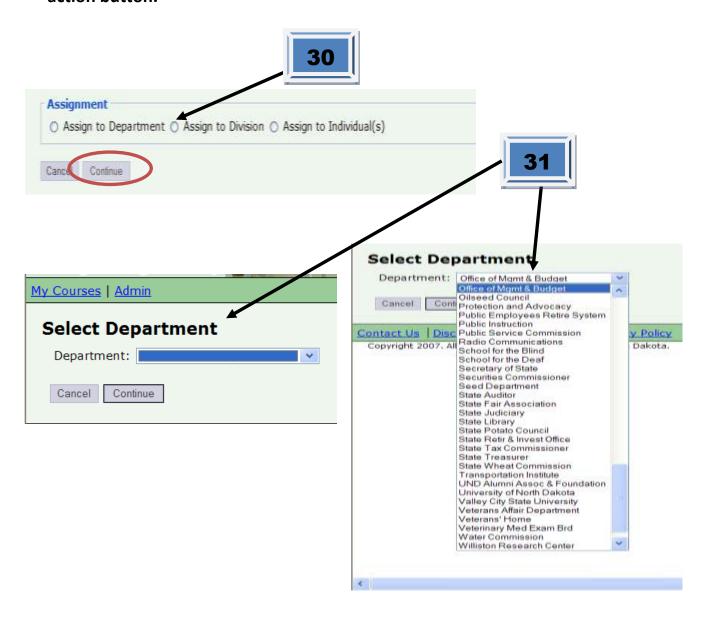
28. To assign a course to an entire state entity the administrator would click the circle in front of "Assign to Department" and click the Continue action button.



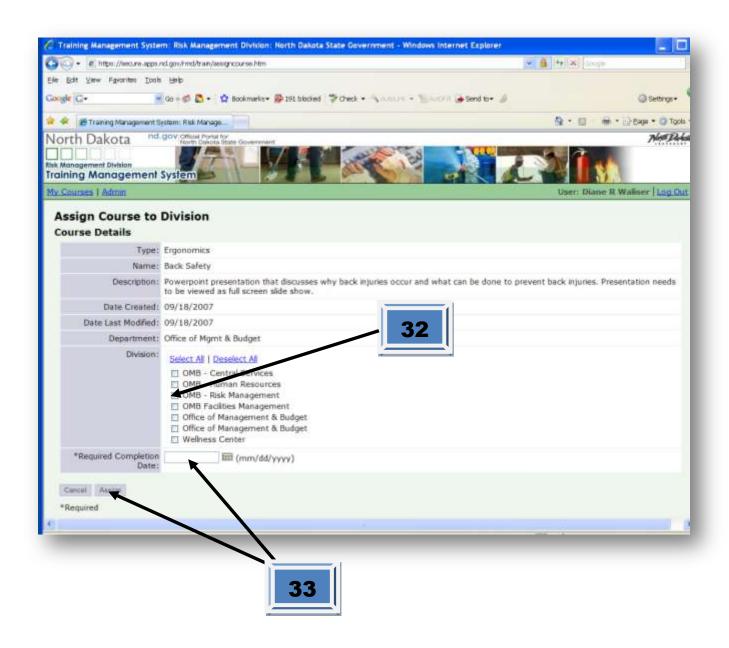
29. The administrator would then locate their "Department" in the drop down box, enter a "Required Completion Date" and click the Assign action button. An email will notify all employees of the indicated state entity courses have been assigned.



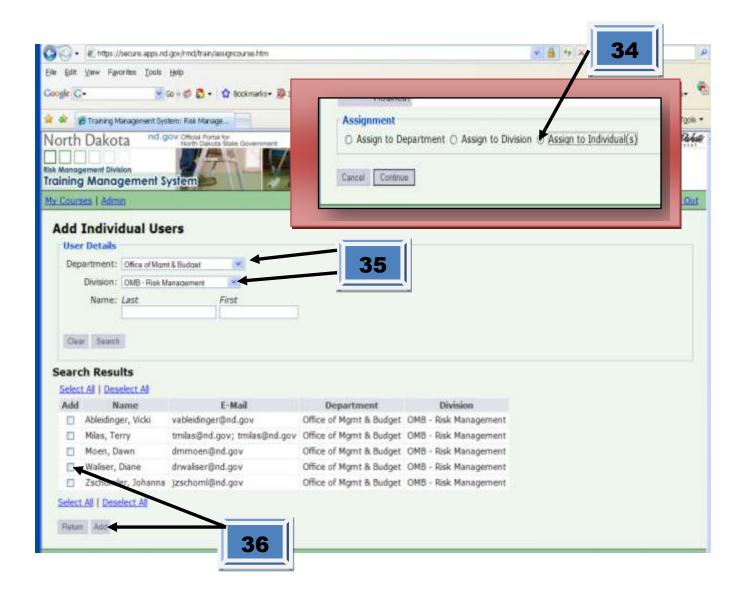
- 30. To assign a course to a division within a state entity, the administrator would click the circle in front of "Assign to Division" and click the Continue action button.
- 31. The administrator will next be required to "Select Department" from the drop down box. Once the appropriate department is entered, click the Continue action button.



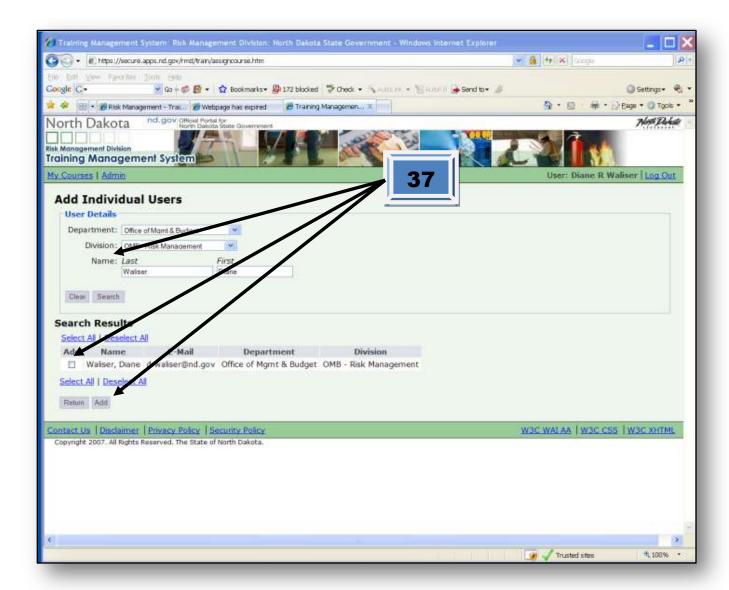
- 32. To complete the course assignment, the administrator would select the appropriated "Division" by clicking the box in front of the division the assignment will take place.
- 33. The administrator would indicate the "Required Completion Date" then click on the Assign action button.



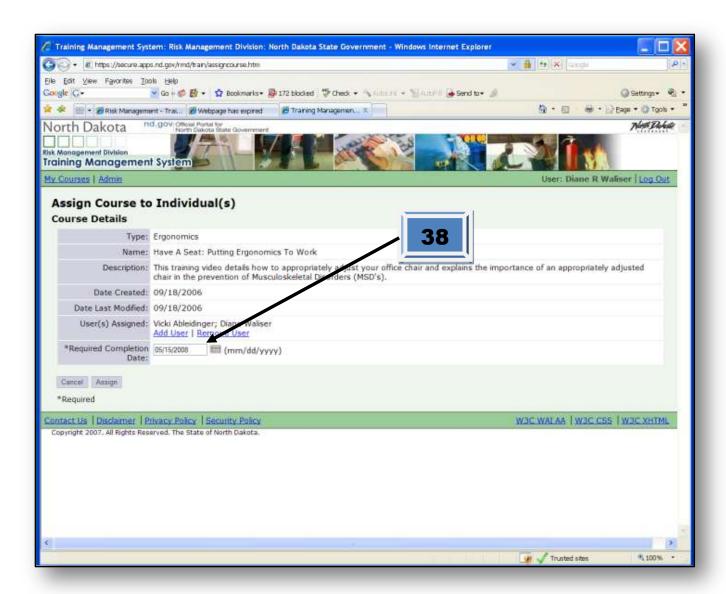
- 34. To assign a course to an individual within a state entity, the administrator would click the circle in front of "Assign to Individual" and click the Continue action button.
- 35. The "Add Individual Users" window will appear. By using the drop down boxes, indicate the "Department" and the "Division" of the individual(s) the course is to be assigned. Click the Search action button.
- 36. Under "Search Results", click on the boxes in front of the name of the individual(s) who the course is to be assigned and click on the Add action button.



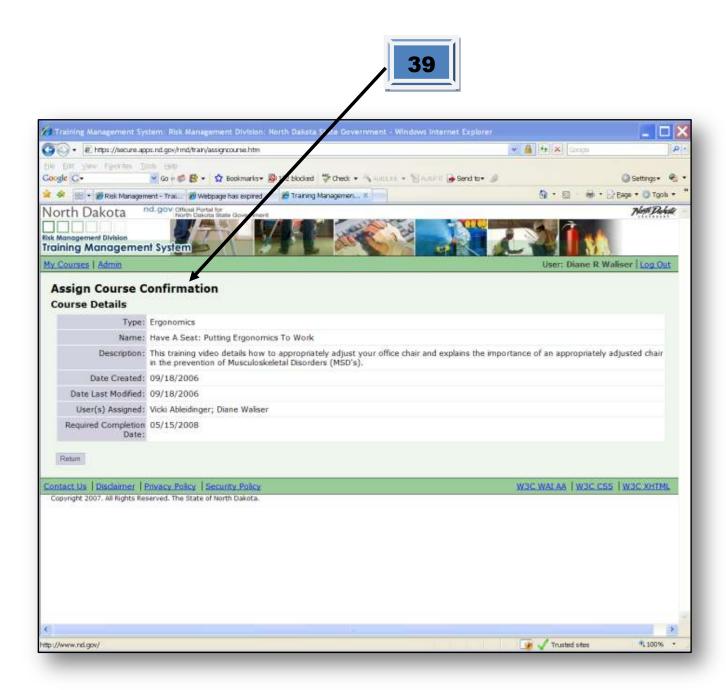
37. To locate a specific individual the administrator can also enter the "Last and First" name of the individual and click the Search action button, click the box in front of the individuals name and click the Add action button.



38. Once individual users are selected and the Add action button has been clicked, the "Assign Course to Individual(s)" window will appear. This page will prompt the administrator to indicate a "Required Completion Date" prior to clicking the Assign action button.



39. The "Assign Course Confirmation" window will appear providing details of the course assignment completed by the administrator.



40. The training management system also offers the option to delete a course that has been assigned. To access this option the administrator would return to "Admin Tools" function by clicking on "Admin" then clicking on the <u>Delete</u>
Assigned Courses function.

Training Management System

My.Courses | Admin

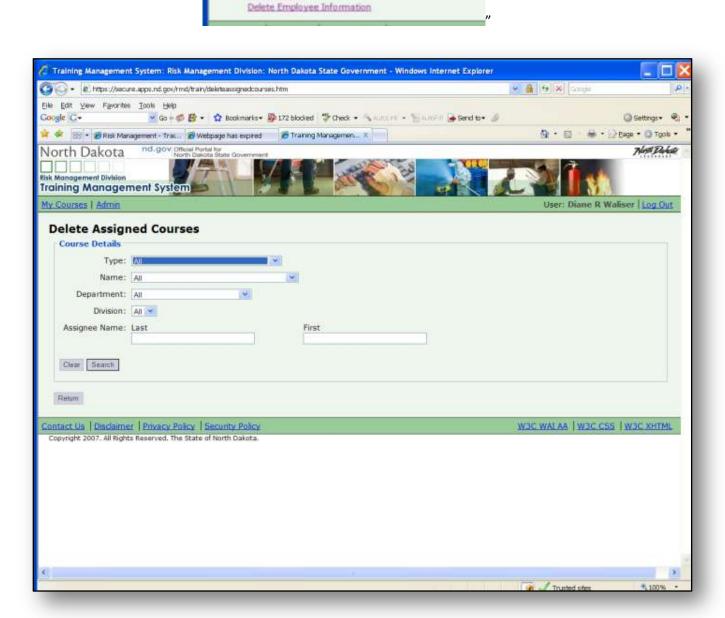
Admin Tools

Add Course

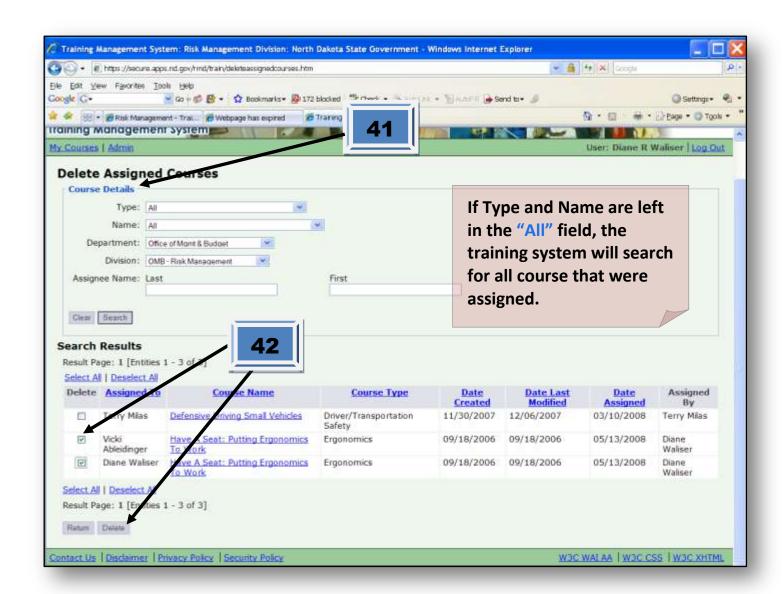
Assign/Edit Courses

Delete Assigned Course

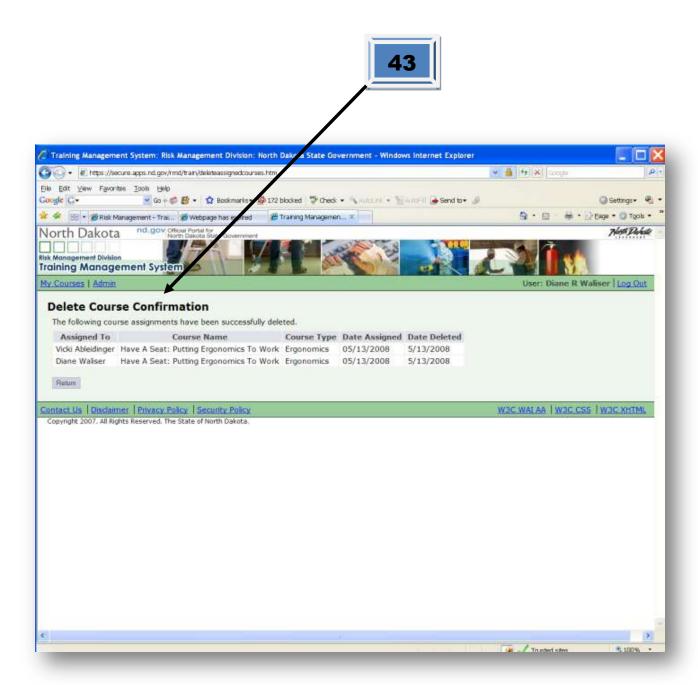
Create Report



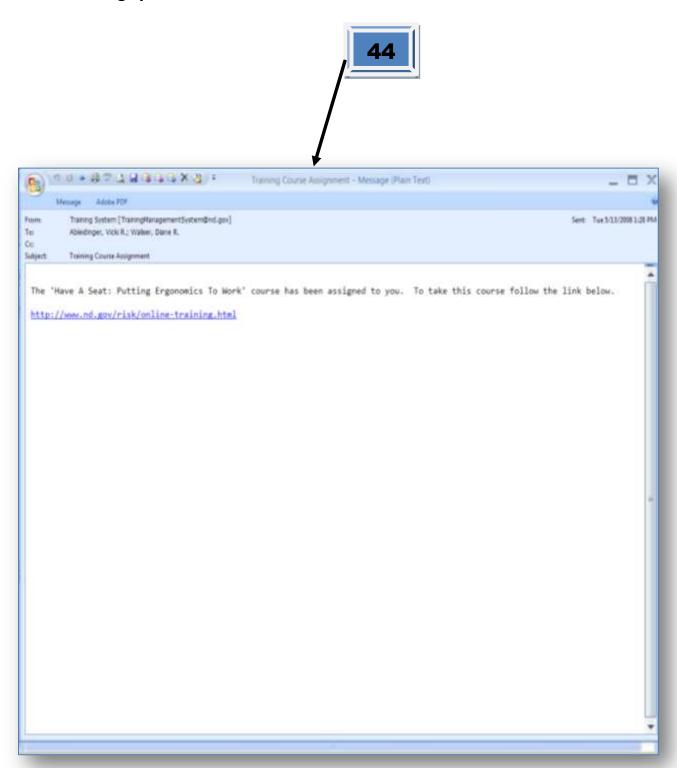
- 41. After the "Delete Assigned Courses" window has been accessed, the "Course Details" field will allow the administrator to search for the course to be deleted by "Type", "Name", "Department", "Division" or by the "Assignee Name". In the example below the course to be deleted was searched by indicating the Department and Division of the individual(s) the courses were assigned.
- 42. To delete the course the administrator would locate the course that was assigned under the "Search Results" and click on the "Delete" box in front of the name of the person the course was assigned. The administrator would then click the Delete action button.



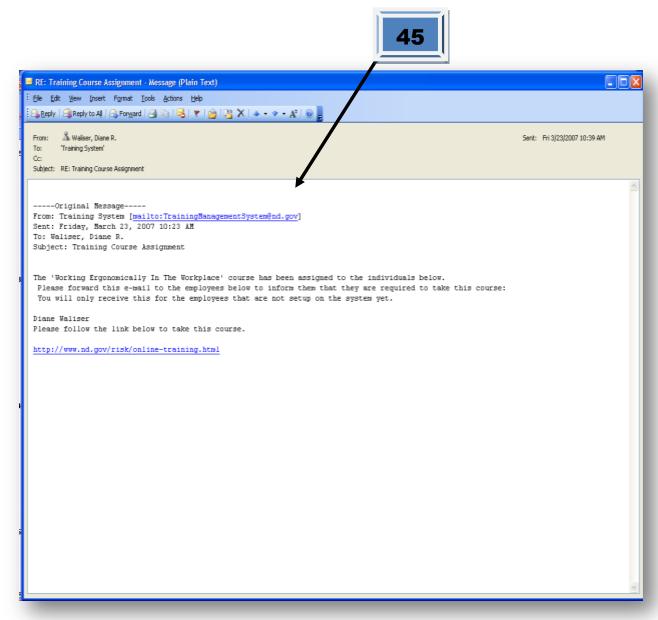
43. The "Delete Course Confirmation" window will appear to let the administrator know which course assignment(s) have been successfully deleted. Once a course has been deleted it will automatically be removed from the "My Courses Assigned" window.



44. The individuals the course has been assigned will receive an e-mail from the Training System informing them of the course assignment with the link to access the online training system.



45. If the employee does not have a ND.gov account, or the system is unable to locate the employee in the PeopleSoft system, the state entity administrator will receive an email requesting the email be forwarded to the individual(s) listed. This will inform the trainee(s) of the assigned course. The administrator will only receive this email for employees who are not setup on the training management system. Once the employee logs into the system, they will be setup. The administrator will no longer receive this email when future courses are assigned.



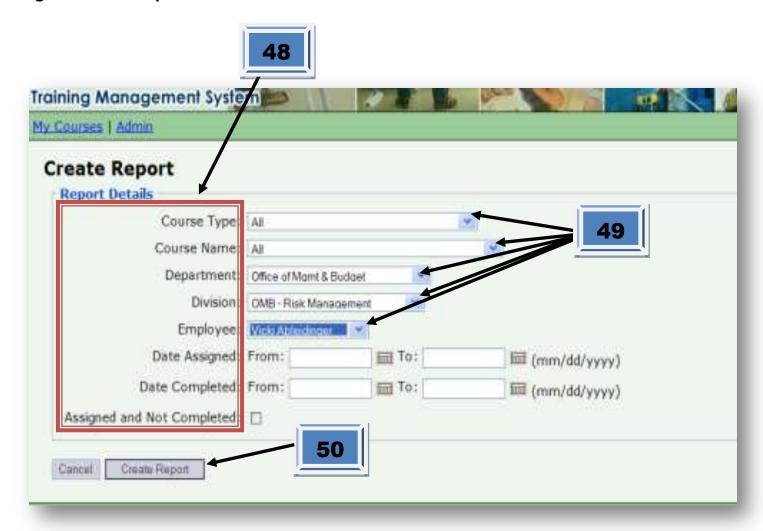
46. When employees complete assigned courses, their progress is automatically tracked in a training records database. The database will keep a three year history of completed courses. The training system will automatically add new employees and transfer employee information from one state entity to another. The training system will also delete employees who no longer work for a state entity. To access this option the administrator would return to the "Admin Tools" function by clicking on "Admin" then clicking on the "Create Report" function.

47. The "Create Report" window will appear. 46 Training Management System Training Management System: Risk Management Division; North Dakota State Govern My.Courses | Admin Ithos://secure.apps.nd.gov/rmd/train/createreport.htm **Admin Tools** Elle Edit View Favorites Iools Help ▼ Go + Ø 🎒 ▼ 2 blocked "5" Check • Add Course Assign/Edit Co 🋊 🎄 🔞 • 🏿 Risk Management - Tras... 🎉 We Training Managemen. Delete Assign nd.gov or North Dakota Create Repo Delete Employee Information Training Management Sys My Courses | Admin User: Diane R Waliser | Log Out Create Report Report Details Course Type: All Course Name: All Department: Office of Mamt & Budget Division: OMB - Risk Management Employee: [7] Date Assigned: From: To: (mm/dd/yyyy) Date Completed: From: m To: (mm/dd/yyyy) Assigned and Not Completed: [ Cancel Create Report Contact Us | Disclaimer | Privacy Policy | Security Policy W3C WALAA | W3C CSS | W3C XHTML poynight 2007, All Rights Reserved, The State of North Dakota

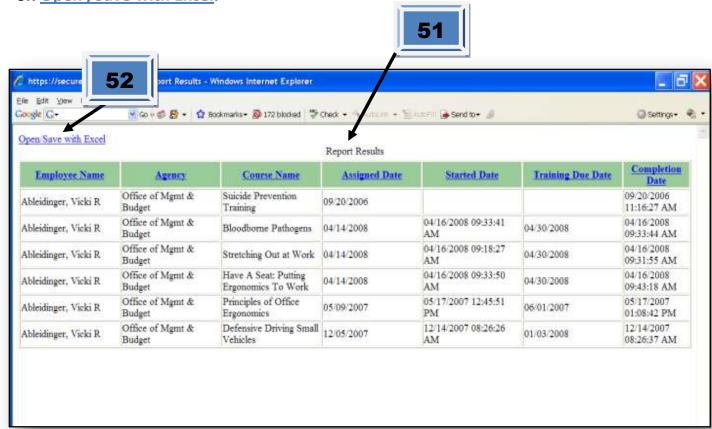
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Trusted sites

- 48. The "Create Report" feature allows the administrator to create and download training detail reports from a data base containing up to a three year history of courses completed by employees within their designated state entity. The administrator can create a report using several Report Details: Department, Division, Employee, Course Type, Course Name, Date Assigned, Date Completed or by courses Assigned and Not Completed.
- 49. The next two windows demonstrate an adminstrator creating a report that would provide information regarding all courses assigned. The Details entered included: Course Type, Course Name, Department, Division and Employee.
- 50. Once details have been entered, click on the Create Report action button to generate the report.



- 51. Clicking the **Create Report** action button will bring up a list of courses completed by the employee. The data can be sorted by whatever variables are available.
- 52. Training records can also be downloaded and printed in Excel format by clicking on Open /Save with Excel.





# DON'T FORGET

- To log-in using Login ID not your email address.
- *To confirm course completion.*
- To not accidentally assign course to entire department rather than specific division or employees.
- To always have an updated Windows Media Player.